



We chose Jigsaw because it was the most progressive solution on the market. It aligned with our I.T. strategy and was able to integrate with our existing system.



Products & Services.

New Implementation Projects.

Jigsaw Services has built the largest JD Edwards capability in Australia and New Zealand and is adept at managing both large and small projects.

We have built a culture that ensures our clients obtain the benefits of highly skilled professionals with a cohesive team.

We have skill sets in all of the major disciplines needed to deliver on your implementation or your ongoing support.

We have consultants ready to support you in all of the following areas:

- Project Management
- Applications
 - Financials
 - Job Cost
 - Human Capital Management
 - Distribution
 - Advanced Manufacturing Planning
 - Real Estate
- Configurable Network Computing
- Development / Integration
- Training / Documentation

We have the largest team of specialists in the country.

We have built this capability on the back of a strong culture and well developed corporate processes.

We understand and recognise that not only critical technical and application skills are necessary but a blended team that can bring a full range of skills.

Ongoing Support Packages.

At Jigsaw Services we recognise that the end of the implementation is just the beginning of the support you need.

We believe that a long term relationship or partnership is necessary to obtain the appropriate return on your investment.

With this in mind we created a number of fixed price support packages that are obtaining heavy acceptance by our customer base.

These services are in two main areas:

- Technical Support (Configurable Network Computing)
 - Full outsource – Where Jigsaw Services deliver all of your CNC services and therefore remove your need to continue to employ people with these specialised skills.
 - Risk Management – A defined task service that completes regular health checks on your system as well as providing holiday and sick leave support. This service is designed to complement your internal technical team.
- JD Edwards Response Line
 - A fixed price help desk service that provides for application consultant support at the end of a phone or email.

Industry Solutions.

Jigsaw Services has created a unique ability to implement JD Edwards EnterpriseOne on a rapid start basis. The benefits of our rapid start are that customers can quickly realise the benefit of their investment in the system.

Jigsaw Services has built solution kits in the Local Government, Grower Management and the Construction sectors. The solution kits include a best practice pre-defined configuration which particularly suits smaller sites by reducing decision timeframes and achieving a quicker return on their investment. The solution kits are pre-bundled with support services.